



## NPOKI Consulting Services

NPOKI helps the international NGO community to achieve greater efficiency and measureable impact by providing member reviewed performance management tools and solutions. NPOKI services include:

<b>System(s) Assessment</b>	Evaluate existing system(s), and report on effectiveness, sustainability, and future use.
<b>Information Audit</b>	Map existing information flows throughout the organization. This process identifies where the information lives, how users get that information, and how the information is used. The audit highlights information gaps, bottlenecks, and redundancies that, once corrected, will increase effective and efficient information transfer.
<b>System(s) Requirements</b>	Document the requirements for a new enterprise system, like a finance system, donor management system or a human resources system. (Usually done with a systems assessment.)
<b>System Design Usability UI design</b>	Document requirements, and provide wireframes, usability studies, and user interface designs for custom applications, or to analyze existing applications for effectiveness.
<b>System(s) Implementation</b>	Project manage the implementation of enterprise systems, like a finance system, donor management system, human resources system or a portfolio management system like COHORT.
<b>Systems Integration</b>	Project manage the integration of enterprise systems (including custom systems) with new systems, like project management, monitoring & evaluation, workplan and budgeting systems.
<b>Portal development</b>	Deploy rapidly a high-quality, customized information portal suitable to low resource settings and customized to specific needs.
<b>Management Consulting</b>	Provide in-depth analysis and recommendations on development of new policies, solutions, best practices, emerging technologies customized for the needs of international health organizations.
<b>Project Management</b>	Project management of all stages of a technology project, with special focus on technology for global health, with delivery in low resource areas.
<b>iRider Training</b>	Help global health organizations build an internal iRider Program to support staff training and capacity building: <ul style="list-style-type: none"> <li>- Preliminary assessment – define your training need</li> <li>- Document the requirements</li> <li>- Produce/customize training materials and systems</li> <li>- Train trainers</li> <li>- Train iRiders in the field</li> <li>- Monitor and evaluate effectiveness of Training</li> <li>- Provide initial management until the program is scaled and ready to be managed internally</li> </ul>

**NonProfit Organizations Knowledge Initiative**  
**Better Performance • Better NonProfits**

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